

FUSO

OWNER'S WARRANTY INFORMATION



DAIMLER TRUCK

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DAIMLER TRUCK > CUSTOMER SOLUTIONS

In the event of a mechanical breakdown or if you require Roadside Assistance call:



Fuso is pleased to provide you with 24 Hour Roadside Assistance for the duration of your new vehicle warranty period. Please refer to the terms and conditions in this booklet.

OWNER'S CERTIFICATE

Owner's Name

Street/Suburb/P.O. Box

City:

Postcode:

Phone Number ()

Contact Name:

V.I.N.

Model:

Engine No.

Option Codes:

Colour:

Ign. Key No.

Reg. No.

Warranty Start Date:

DELIVERY PROCEDURE

The Purchaser and the Dealer are both requested to sign as acknowledgement that the vehicle has been delivered in accordance with this 'Delivery Procedure'.

The Dealer

- Has conducted new vehicle preparation as stipulated by Fuso.
- Has completed the 'Owners' Certificate' and the 5,000 km Free Service Coupon (SELLING DEALER*).
- Has explained the terms of Fuso warranty.
- Has explained the owner's responsibilities in respect to proper servicing, care and maintenance of the vehicle.
- Has demonstrated and explained the operation of the vehicle, all options and accessories.
- The purchaser has been informed in writing of any non-factory modifications to this vehicle and of the fitment of any equipment or accessories or the use of any additives, lubricants or corrosion inhibitors not made or adopted by Fuso, and of the effect on Fuso New Vehicle Warranty if damage or excessive wear is caused by or as a result of any such modification or use.

SIGNATURE FOR DEALERSHIP

DATE

SIGNATURE OF OWNER

DATE

*5,000km Free Service Coupon is only available for Euro 6 Fighter, Euro 5 Fighter and Shogun.





DAIMLER TRUCK > CUSTOMER SOLUTIONS

At Daimler Truck we know that you need safe, reliable efficient vehicles on the road with minimal downtime and a total cost of ownership that works for you. And for that, your choice of truck or bus model is just the beginning.

With Daimler Truck Customer Solutions at your side, you can be confident that you've got the support of a great dealer network, with mechanics that are trained to the highest standards and the right parts available at the right time for the right cost.

When it comes to planning service or finance options, we've got you covered too. And, should anything unexpected happen, you can have total confidence in our roadside assistance and leading warranties.

Daimler Truck Customer Solutions.
We're with you all the way.



WELCOME TO THE FUSO TEAM

Congratulations on the purchase of your new Fuso, from one of the world's leading commercial vehicle manufacturers.

Daimler Truck is the driving force behind the Freightliner, Mercedes-Benz and Fuso brands. The strength of the Daimler Truck group enables Daimler Truck Australia Pacific Pty Ltd to provide customers with a wide range of commercial vehicles that enjoy reputations built on reliability, efficiency and innovation.

We are focused on supporting your business. With more than 50 service points in strategic locations across the nation, Daimler Truck offers one of Australia's strongest commercial vehicle sales and service networks.

Our trucks have been designed and produced around the world incorporating industry leading engineering and manufacturing methods. It is the desire of our dealers and ourselves to support you, the customer.

Please review this booklet to ensure you receive the full benefits of owning and driving one of the best commercial vehicles. If you have any queries regarding your vehicle or information provided in this booklet, please contact your local authorised Fuso dealer who will be happy to assist.



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24 HOUR ROADSIDE ASSISTANCE

In the event of a breakdown in Australia, our 24/7 Roadside Assistance hotline 1800 033 557 will take your call and organise the closest dealership or repairer to come to your aid and get you back on the road quickly, anywhere in Australia.

We coordinate every stage of your Roadside Assistance breakdown to ensure you're taken care of from start to finish.

When you call 1800 033 557 our support team will ask you five questions to ensure you are taken care of efficiently:

- Vehicle chassis number
- Owner's name
- Description of fault (if known)
- Location of vehicle
- Phone number for return call

We identify the closest available repairer and provide you an estimated time of arrival. Our role is to coordinate the entire process, keep you informed and escalate matters when

required. We remain involved with you until your vehicle has been repaired at your point of call or delivered to a place of repair.

WHEN AM I COVERED BY ROADSIDE ASSISTANCE?

Daimler Truck Roadside Assistance is available to all customers and across all vehicle models. Customers are covered by our Roadside Assistance for the duration of their new vehicle and parts warranty, providing it is a manufacturing defect, or the failed part is covered under your Fuso Service Plan.^{^*} Beyond that, we continue supporting our customers on a pay per service basis.

PAY PER SERVICE

The call to our 1800 hotline and the breakdown coordination by our 24/7 support team is a free service offered to all our customers. However, the repair, towing and breakdown cost will be charged accordingly.

NEW VEHICLE WARRANTY

Each new Fuso comes with Roadside Assistance for the duration of the new vehicle warranty period.[^]

GENUINE PARTS WARRANTY

If the breakdown was caused by one of our genuine parts and is still within its warranty period, you are covered for Roadside Assistance.* The Genuine Fuso Parts Warranty is 12 months/ unlimited kilometres from the date of purchase or 24 months/unlimited kilometres if the part is installed in an authorised Fuso dealership.⁺

SERVICE PLANS

Selected service plans may cover your breakdown service and towing for valid repairs if the selected part that caused the failure is included in your service plan agreement.[^]

[^] For further inclusions, exclusions, terms and conditions, please contact your authorised Fuso dealership.

* The warranty period commences on the date the part is sold. Should a part fail outside the warranty period, it may be subject to parts goodwill. For further details on warranty, please contact your authorised Fuso dealership.

+ Excludes batteries.

WARRANTY POLICY

IMPORTANT NOTICE TO OWNER

Our goods and services come with guarantees that cannot be excluded under the Australian Consumer Law. For major failures with service, you are entitled:

1. to cancel your service contract with us; and
2. to a refund for the unused portion, or to compensation for its reduced value.

You are also entitled to choose a refund or replacement for major failures with goods. If a failure with the goods or a service does not amount to a major failure, you are entitled to have the failure rectified in a reasonable time. If this is not done you are entitled

to a refund for the goods and to cancel the contract for the service and obtain a refund of any unused portion. You are also entitled to be compensated for any other reasonably foreseeable loss or damage from a failure in the goods or service.

The warranties contained in this booklet shall accompany and apply to all trucks or buses listed above manufactured by or for Daimler Truck Australia Pacific Pty Ltd (DTAuP), bearing the name 'Fuso' and distributed in Australia by DTAuP.

Information contained in this book is applicable to the Australian market and supercedes information in the Manual.

FUSO NEW VEHICLE WARRANTY

Fuso warrants that your new Truck or Bus and any part of your Truck or Bus (except tyres, custom made rear body or non approved after market modifications) shall be free, under normal use and maintenance, from defects in material and workmanship, subject to the terms and conditions contained in this document.



AUSTRALIAN DESIGN RULES

Many areas of your vehicle are covered by the Australian Design Rules which are national standards for vehicle safety, antitheft and emissions. These parts must be maintained at all times for the vehicle to be roadworthy and re-registerable by all registering authorities.

Consult an authorised dealer before conducting any repairs that may affect your vehicle in these areas or if requiring further clarification on design rules or safety features.

Failure to observe the above warning may render the vehicle compliance invalid and result in injury or death which may have otherwise been avoided.

Many features for safe driving are incorporated in the design of your new vehicle. Some of these features are readily apparent such as seat belts, glare reducing wiper arms and blades, back up lamps, direction turn indicators and windscreen demister.

Possibly one of the most important safety features in your vehicle is the seat belt. Much evidence exists that the correct use of the seat belts greatly reduces the risk of injury in an accident. You are reminded that wearing of the seat belts provided is required by law.

Other equally important but less noticeable safety features which are provided include a laminated safety glass windshield, safety door latches and hinges and noise control.

PARTIALLY COMPLETED VEHICLE

Daimler Truck and the Fuso division of DTAuP, recognise that it is not practical to supply complete vehicles in those circumstances where the vehicle is to undergo a second stage of manufacture before delivery to the end customer / user.

This vehicle has been manufactured to comply with the Australian Design Rules (ADR's) applicable to those portions of the vehicle which are unlikely to be modified or repositioned by a second stage of manufacture.

Additional or Secondary works performed prior to supplying this vehicle to the market must be carried out in accordance with the applicable recommendations by Fuso and all applicable Federal and local State/Territory government regulations, please refer to DTAuP body builder directive for further information (<https://www.daimlertruck.com.au/bodybuilder.html>).

In addition, any operation or use of this vehicle before completion of the secondary works will be subject to any conditions which may be

imposed by the registration authorities in the State or Territory in which the vehicle is to be operated or used. If you are unsure as to what, if any, conditions may be imposed by such authorities you should contact them before operating or using this vehicle.



WARRANTY COVERAGE AND TERM

For the initial warranty periods and kilometres specified below in relation to each vehicle from the Warranty Start Date, any part of your vehicle, as originally installed, which proves defective in normal use and maintenance, will be repaired or replaced at no charge for parts and labour by an authorised dealer, using Genuine Fuso Parts.

Any Genuine Fuso Part repaired by an authorised dealer is covered only for the then remaining term of this New Vehicle Warranty.

Any Genuine Fuso Part replaced by an authorised dealer will be covered for the then remaining term of this New Vehicle Warranty or for the term of the Genuine Fuso Parts Warranty, whichever is longer.

MODEL	CLASS	WARRANTY PARAMETER (WHICHEVER OCCURS FIRST*)
BE	Rosa	60 Months/ 200,000 kilometres*
FE / FG	Canter	60 Months/ 200,000 kilometres*
FE	eCanter Next Gen	60 Months/ 200,000 kilometres* (Vehicle) 8 Years/ 200,000 kilometres (HV Battery)
FK	Fighter	60 Months/ 300,000 kilometres*
FM / FN	Fighter	60 Months/ 350,000 kilometres*
FP / FS / FV / FU	Shogun	60 Months/ 500,000 kilometres*

Please note: The New Vehicle Warranty applies only to trucks and buses registered and operated in normal conditions in Australia.

*Vehicles operated in severe service applications, such as off road, underground mining, crop spraying or on beach use are warranted for 12 Months / 50,000 kilometres (whichever occurs first).





HOW TO MAKE A WARRANTY CLAIM

If a defect arises during the warranty period, please present your vehicle to any authorised Fuso dealership as soon as possible. The dealership will determine if the defect is covered by the warranty. If the defect is covered by the warranty, the defect will be repaired or replaced (at Daimler Trucks' election) at no cost to you.

To find an authorised Fuso dealership, please call 1800 033 557 or visit fuso.com.au.

If you are in a remote location with no nearby authorised Fuso dealership, contact the nearest authorised Fuso dealership who can assist with making arrangements to have your vehicle repaired or provide alternative solutions.



WARRANTY LIMITATIONS AND EXCLUSIONS

This New Vehicle Warranty does not cover the following repairs, services or damages even if they are required or occur during the term of this New Vehicle Warranty.

- a) Any vehicle on which the odometer (or hour meter) reading has been altered.
- b) Repairs required as a result of air-borne fallout, chemicals, tree sap, salt, road hazards, hail, windstorms, lightning, floods, other acts of God and environmental conditions.
- c) Repairs required as a result of fire, accidents, abuse, negligence, neglect, damage due to objects striking the vehicle or misuse or misapplication of the vehicle such as driving over kerbs or overloading beyond the specified vehicle weight rating, racing, etc.
- d) Replacement of parts which wear out under normal use, these include but are not limited to rubber components such as suspension bushes, hoses and belts, fuses, bulbs, wiper blades.
- e) Maintenance services (cleaning, lubrication, and parts which are normally or periodically replaced such as filters, worn brakes and clutch linings, etc.) and which are the responsibility of the owner to provide as set forth in the maintenance schedules in the Fuso Service Schedule Booklet.
- f) Repairs required due to the failure to provide adequate and proper maintenance as recommended in the Fuso Service Schedule Booklet.
- g) Repairs due to failure to use recommended fuel, oil and lubricants as set forth in the Fuso Service Schedule Booklet.
- h) Incidental or consequential loss or damage of whatever kind such as loss of use of the vehicle, loss of time, inconvenience, expenses for fuel, telephone, travel or lodging, loss or damage to personal property, commercial loss, loss of revenue, penalty rates, downtime, freight loss or other items not specifically included within the terms of this New Vehicle Warranty.
- i) Continued operation of the vehicle after it is known to be defective.
- j) Repairs due to the fitting of parts or accessories not approved or marketed by Fuso.



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OTHER TERMS

Subject to any non-excludable statutory provision to the contrary, Fuso and its authorised dealers shall not be liable for incidental or consequential damages resulting from breach of this warranty.

WARRANTY START DATE

This New Vehicle Warranty starts on the date of original retail delivery or original use of the vehicle, whichever occurs first.

ADDITIONS OR MODIFICATIONS

Your authorised selling dealer will inform you of any addition or modification made to your vehicle prior to delivery which has not been approved by Fuso. Any addition or modification made to your vehicle before or after delivery which has not been approved by Fuso, will not be covered by the terms of this New Vehicle Warranty unless Fuso, in its sole judgement, determines otherwise.

However, if any such addition or modification affects the design, vehicle performance, mechanical operation, safety or structural integrity of your vehicle or causes the failure of a Genuine Fuso Part, any failure resulting from such addition or modification will not be covered by this New Vehicle Warranty.

PRODUCTION CHANGES

Fuso and its authorised dealers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

PAINT AND OTHER APPEARANCE ITEMS

Defects in paint, trim or other appearance items are normally noted and corrected during Pre-delivery Inspection. For your protection, it is suggested that should you find any paint or appearance item which you suspect is a defect, advise your authorised selling dealer without delay, as normal deterioration due to use and exposure is not covered by this New Vehicle Warranty.

OBTAINING WARRANTY SERVICE

To obtain warranty service, your vehicle must be returned to your nearest authorised Fuso dealer where such service will be performed in accordance with the terms of this New Vehicle Warranty. If your vehicle becomes inoperative and cannot be moved under its own power, contact our 24/7 Roadside Assistance hotline on 1800 033 557 who will organise the closest authorised Fuso dealership or repairer to come to your aid.

WARRANTY REPAIR ORDER

If you should have warranty service performed on your vehicle, you are entitled to receive a copy of the repair order listing the warranty service performed.

TYRE / WHEEL ALIGNMENT WARRANTY

Tyres and wheel alignments are not covered under New Vehicle Warranty. Wheel alignments are deemed as a normal operational maintenance item. Tyres on your vehicle are covered by a separate warranty provided by the tyre manufacturer. For specific tyre warranty information, contact an authorised local dealer representing the manufacturer of the tyres installed on your vehicle.

BATTERIES

Batteries are covered for 12 months only from the warranty start date of the vehicle.

HV BATTERIES

HV Batteries are covered for 8 years or 200,000kms whichever occurs first from the warranty start date of the vehicle.

CABIN / CHASSIS PAINT

The paintwork on the cabin and chassis is covered for 12 months only from the warranty start date of the vehicle.

CABIN PERFORATION/ ANTI CORROSION

Corrosion, other than perforation (metal rust-through), due to defects in material or workmanship is covered by the relevant warranty period specified in the Fuso Warranty Coverage and Term, from the Warranty Start Date. This Anti-Corrosion Perforation Warranty applies only to vehicles registered and operated within Australia. Any cab or bus body sheet metal panel, which is found to have developed perforation (metal rust-through) through normal use and maintenance, will be repaired or replaced at no charge for parts and labour by an authorised Fuso dealer under this Anti-Corrosion Perforation Warranty. Any cab sheet metal panel repaired by an authorised Fuso dealer will be covered only for the then remaining term of this Anti-Corrosion Perforation Warranty. Any cab or bus body sheet metal panel replaced and fitted by an

authorised Fuso dealer will be covered for the then remaining term of this Anti-Corrosion Perforation Warranty or for the 24months/ Unlimited kilometre term of the Genuine Fuso Parts Warranty, whichever is longer.

CUSTOM MADE REAR BODY OR AFTERMARKET MODIFICATIONS WARRANTY

The custom made rear body, aftermarket modifications or special equipment on your Fuso vehicle are not covered by the New Vehicle Warranty. For specific rear body warranty information, contact your authorised selling dealer.

HOURLY METERS

Where a vehicle is used for periods of time stationary with the engine or transmission power take off (PTO) engaged to provide power then it is required to install an engine hour meter to record the operation hours.
1 hour = 50 km

WORK BY AN UNAUTHORISED DEALER

Unauthorised dealers may not have the necessary knowledge, skills, experience or tools of an authorised Fuso dealer workshop and consequently cannot carry out warranty repair services. Defects caused or contributed to by the workmanship, repair, modification or re-programming by a person other than an authorised Fuso dealer will not be covered by the warranty.

SERVICE AND MAINTENANCE

The warranty will not apply unless the vehicle is serviced and maintained in accordance with the procedures set out in the maintenance booklet and at the prescribed intervals. Consumables, maintenance services and adjustments as stated in the vehicle's maintenance manuals, are excluded from warranty. Defects caused or contributed to by using cleaning materials and protective spray waxes not recommended by Fuso, including vehicle care and cleaning methods, are not covered by the warranty.



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DEALER OBLIGATIONS

Our extensive authorised Fuso dealer network will provide any work required or requested by the owner unless this compromises the safety of the vehicle.

All warranty claims can be dealt with by an authorised Fuso dealer's service department. Authorised Fuso dealers are responsible for the repair or replacement of defects covered by this warranty free of charge.

Any repairs, maintenance or other work you request to be carried out which is not covered by this warranty will be at your expense.

Authorised Fuso dealers can provide you with advice and recommendations on the correct care and maintenance of your vehicle that you may request in addition to warranty repairs which will be at your expense.



VEHICLE STANDARDS AND RECALL

VEHICLE STANDARDS

The vehicle is of a technical standard applicable at the time it is first registered. If a standard changes after the vehicle is first registered, the change will not be applied to the vehicle unless required by law.

VEHICLE RECALL

Fuso may from time to time identify vehicles as possibly having a defect or requiring improvement. When recalled by Fuso, the vehicle must be presented as soon as possible to an authorised Fuso dealer to have the required work completed. The registered owner will be contacted by letter in these instances.



CHANGE OF ADDRESS/OWNERSHIP

It is important for to be able to contact the current owner in relation to warranty and recall matters. Your personal information will be handled in accordance with our Privacy Policy available at www.fuso.com.au.

If you have purchased the vehicle within the warranty period or if your postal address has changed, please post the below details to our Daimler Truck warranty department or speak to your authorised Fuso dealership:

Phone: 1800 033 557

Email: dtbcampaigns@daimlertruck.com

WARRANTY DEPARTMENT

Daimler Truck Australia Pacific Pty Ltd
Level 4, 631 Springvale Road, Mulgrave, VIC 3170

NOTICE OF CHANGE

☐

Address

☐

Ownership

Model:

Serial Number (VIN):

First Name:

Last Name:

Address:

City:

Phone:

Postcode:

Signature:

Date:

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ANTI-CORROSION PERFORMANCE WARRANTY

Maintaining your vehicle against corrosion

a) Washing

The best way to preserve your vehicle's finish and aid in avoiding rust is to keep the vehicle clean by washing it frequently. Wash the vehicle only with lukewarm or cold water. Do not wash the vehicle in the direct rays of the sun, or use strong soap or chemical detergents. Any cleaning agents used should be washed off properly and not allowed to dry on the finish.

b) Foreign Material Deposits

Calcium chloride and other salts, ice melting agents, road oil and tar, tree sap, bird

droppings, chemicals from industrial chimneys and other foreign matter may damage the vehicle's finish if left on painted surfaces. Prompt washing may not completely remove all these deposits. Additional cleaners may be needed. When using chemical cleaners developed for this purpose, be sure they are safe for use on painted surfaces.

c) Underbody Maintenance

Corrosive materials used for ice removal and dust control can collect on underbody surfaces. If these materials are not removed, accelerated rusting can occur on the underbody parts such as fuel lines, frame, floor panel and exhaust system. At least twice

a year, and more frequently in climates where road salt is commonly used, thoroughly flush these materials from the underbody with plain water. Take care to clean areas where mud and other debris can collect.

d) Finish Damage

Any stone chips, cracks or deep scratches in the finish should be repaired promptly. Bare metal will corrode quickly and can develop into a major repair expense.



GENUINE FUSO PARTS WARRANTY

Fuso warrants to the retail purchaser that Genuine Fuso Parts* sold or installed by an authorised Fuso dealer shall be free, under normal use and maintenance, from defects in material and workmanship, subject to the terms and conditions contained in this document.

COVERAGE AND TERM

Warranty period

The Genuine Fuso Parts Warranty is 12 Months/Unlimited Kilometres from the date of purchase or 24 Months/Unlimited Kilometres if the part is installed in an authorised Fuso dealership. When the part is purchased over the counter from an authorised Fuso dealer and a warrantable failure occurs, Fuso will cover the cost of the failed part. If an authorised Fuso dealer has installed the part and a warrantable failure

occurs the part and labour for replacement will be covered by the Genuine Fuso Parts Warranty including any other Genuine Fuso Parts directly affected by the failure.

Any Genuine Fuso Part repaired by an authorised Fuso dealer will be covered only for the then remaining term of this Genuine Fuso Parts Warranty. This Genuine Fuso Parts Warranty applies only to Genuine Fuso Parts.

WHAT IS NOT COVERED

This Genuine Fuso Parts Warranty does not cover an item listed under "WARRANTY LIMITATIONS AND EXCLUSIONS" of the Fuso New Vehicle Warranty.

The "OTHER TERMS" stated in the Fuso New Vehicle Warranty, also apply to this Genuine Fuso Parts Warranty.

WARRANTY START DATE

Genuine Fuso Parts installed by authorised Fuso dealer date of installation or replacement Genuine Fuso Parts sold 'over the counter' date of sale.

OBTAINING WARRANTY SERVICE

To obtain warranty service, the purchaser must return the defective Genuine Fuso Part to an authorised Fuso dealer and furnish the authorised Fuso dealer with the purchaser's copy of the repair order of the authorised Fuso dealer installed Genuine Fuso Part, or the purchaser's copy of the original sales slip on 'over the counter' sales of such part. Fuso reserves the right to inspect the failed parts before accepting a claim for Genuine Fuso Parts Warranty.

* As defined in the Fuso New Vehicle Warranty.

DAIMLER TRUCK COMMITMENT TO CUSTOMER SATISFACTION

At DTAuP we are proud of the quality and workmanship that is built into every Fuso Truck and Bus. We are equally proud of our corporate commitment to promote the highest possible degree of customer satisfaction with our products and services.

Today's vehicles are extremely complex and are comprised of an enormous number of individual parts. Occasionally, a failure of one of these parts can occur. Should you experience such a failure, we are confident that you will find your authorised Fuso dealer has trained personnel, plus the tools and equipment necessary to provide for your various service needs. In the event that a problem arises, we ask that you follow the procedure outlined as follows and in the sequence listed:

STEP 1: CONTACT YOUR NEAREST AUTHORISED FUSO DEALER

This is the most direct and expedient way to obtain service. Each authorised Fuso dealer has the ultimate responsibility for providing the services and repairs you may need. We recommend that you contact the Service Manager of your nearest authorised Fuso dealer for assistance. In the event that you feel additional assistance is required, ask to speak to the General Manager of the authorised dealer. Since it is his business he will be very interested in your continued satisfaction and patronage.

STEP 2: CONTACT DAIMLER TRUCK AUSTRALIA PACIFIC PTY LTD

After the completion of Step 1 and in the event that your nearest authorised dealer has been unable to provide an adequate resolution of the problem, contact Daimler Truck Warranty Department.

Daimler Truck Warranty Department will be prepared to investigate and provide you with assistance.

Address your correspondence to:

Daimler Truck Australia Pacific Pty Ltd
Warranty Department

Level 4, 631 Springvale Road, Mulgrave, VIC 3170
Phone: 1800 033 557

Your correspondence should include the following information:

- Name, Address, Telephone Number
- Vehicle Model
- Vehicle Identification Number
- Date of Purchase
- Kilometres
- Name and Address of authorised Fuso dealer contacted under Step 1.
- Details of Concern/Comments

SELLING DEALER DETAILS

Dealership Name:

Dealership Address:

Telephone:

Email Address:

Salesperson's Name:

Service Manager's Name:

Parts Manager's Name:





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PLEASE KEEP THIS BOOKLET IN THE VEHICLE

This booklet provides a summary and explanation of the warranty applicable to your vehicle.

Part number: Q FOWB FU23V2DTB

Changes may have been made to the product since this booklet went to press (01/2024).

For further information, contact your authorised local Fuso dealer or visit [www.fuso.com.au /Warranty](http://www.fuso.com.au/Warranty)

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Level 4, 631 Springvale Road, Mulgrave, VIC 3170